

# New Enhancements to Corporate Online Banking

Dear Valued Client,

CIBC FirstCaribbean is pleased to announce the new enhancements to Corporate Online Banking for our Corporate and Business clients. These changes will take effect **14 April, 2023**.

<b>Company Details</b>	The company details page has been updated to include the company segment and account information.
<b>Corporate Online Banking Log-On Page</b>	Our Corporate Banking Log-On Page has been updated to allow the banner to rotate between three images, each displaying for five seconds each at a time showcasing information on new and upcoming features.
<b>Domestic Transfer</b>	With the recent update to this function, clients will have the ability to see the reason their domestic ACH transaction was rejected by another bank.
<b>Loan Accounts</b>	We have enhanced the loan account display function to allow clients to see if their loan is overdue. The message will show the number of days the loan is overdue, and it will be displayed on the Account Summary and Loan Account Details pages.
<b>Transaction Activity Page</b>	A new feature has been added which enables users to search by the Initiator ID and Approver ID on the following pages: <ul style="list-style-type: none"> <li>o Transaction Activity Page</li> <li>o Transaction Activity Report</li> <li>o Upcoming Transactions Page</li> <li>o Search Bulk Uploads</li> </ul>
<b>Beneficiary Verification</b>	A static message banner will be displayed on screen, advising the client that they need to confirm that the beneficiary information entered has been verified.
<b>Corporate Online Banking via Mobile Devices</b>	Enhancements to our Corporate Online will improve the user experience via mobile devices.
<b>Company User Verification</b>	A static message banner will be displayed on screen, advising the client that they need to confirm that the user information entered has been verified.
<b>External Account Statements</b>	The improvement to this function enables the user to review their account statement as one continuous file.

We remain committed to continuously improving our products and services to deliver the digital banking experience we promised our clients.

If you have any queries or wish to submit a suggestion, please reach out to the team at the Cash Management Mailbox - [CashManagementImplementation@cibcfib.com](mailto:CashManagementImplementation@cibcfib.com), or contact your Relationship Manager.

Sincerely,  
CIBC FirstCaribbean Corporate Online Banking Team



**FirstCaribbean**  
International Bank