

Cessation of Credit Card payment by cheque at the Smart ABMs

Effective 16th October, 2023, Credit Card payments can no longer be made by cheque using the Smart ABMs. As such, only cash can be used to make Credit Cards payments at the Smart ABMs.

This change is beneficial as it will allow you to perform credit card payments from anywhere making your banking experience more convenient and will enable you to execute these transactions in a timely manner.

Join our digital revolution by using our Online and Mobile Banking platforms to process your credit payments electronically from your account.

If you don't have an account with us, we invite you to open a Direct Banking Account by using our convenient Apply Online service. This account comes with a Visa Debit card, which will also allow you local and international access to your funds and incurs no fees for transactions done online or at our ABMs.

Click the below link to view the in-platform video tutorials with instructions on how to add your credit card to your Online Banking profile and how to make payments online.

Link: Online Banking and Mobile App Tutorials

Our suite of digital solutions offers an easy, convenient and secure way to meet your banking needs, whether via ABM, Online Banking or Mobile App!

For more information about these changes, please speak with a representative in Branch or contact the Customer Care Centre at 1-866-743-2257.