

Foreign Exchange Control Requirements

If your Registered Internet Banking accounts are domiciled in a country with exchange controls, the following steps will apply:

- Access Internet Banking, log-on and initiate your Wire Transfer
- Select the print button and print the transaction
- Once you authorise your Wire/Third Party Transfer, the transaction will indicate that it is "awaiting authorisation". This can be viewed by selecting the 'View Transfer Funds' option. Your Wire Transfer has not been completed at this stage - it is awaiting final authorisation based on your country's foreign exchange requirements
- Assemble all of the documentation (as determined by your specific Central Bank Exchange Control requirements) that will be required to authorise the Wire/Third Party Transfer(s) you have initiated
- Bring the printed details of the transaction plus all of your documentation to the branch of your convenience
- Documents must be presented to the Bank within one (1) working day of initiating the payment
- Your Wire/Third Party Transfer will be processed within two (2) working days of the documentation being received by the bank