Save time and money when you use our digital banking services.

Via Online Banking and our Mobile App

- Check your balances
- Make transfers to anyone, anywhere:
  - Between your accounts
  - To other local clients of CIBC FirstCaribbean
  - To an account at another local bank
  - To an account overseas
- Pay your bills
- Save paper and help the environment by accessing your account statements online
- Bank securely with 2-step verification on sensitive transactions
- Enable card security controls on your Visa Debit & Credit Cards:
  - Receive alerts on transactions performed via your cards
  - Turn on mobile location confirmation when you are travelling, making it easier for your purchases to be approved
  - Freeze your card if it has been misplaced or stolen

CIBC FirstCaribbean Mobile App

Access to Online Banking is required before proceeding to use our Mobile App:

1. Download the App from the Google Play/App Store – (CIBC FirstCaribbean Mobile)

2. Log on by entering your User ID and Password you selected for Online Banking

How to Register for Online Banking

1. Visit our official website www.cibcfcib.com and select Log on under Online Banking
2. Follow prompts to register
International Wires

1. Log on to Online Banking
2. Select “Transfers” at the top of the screen
3. Under “Make a Transfer” select “International Wire” to make a cross border transfer
4. Fill in the fields with details of the transfer

You may need to add a new payee. Use the following information for the recipient:
- Name
- Address
- Any one of the following:
  - Bank Name & Address
  - Swift or BIC Code
  - Canadian Transit Number (Canada only)
  - ABA or Fed Wire (USA only)
  - UK Sort Code (UK only)
  - IBAN (European countries)
- Account Number of the recipient

5. Click on “Transfer Now”
6. A dialogue box will appear detailing the transfer, use this opportunity to ensure that the details are correct before completing the transaction.
7. Click OK to send the funds.

Use Online Banking to send money faster!

For more information visit cibcfcib.com